Voluntary Product Accessibility Template

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

**Date:** 12/05/2014

**Name of Product:** TeamMate EWP 11.0

**Contact for more Information:** Philip.Gonzalez@wolterskluwer.com

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### Section 1194.21 Software Applications and Operating Systems - Detail

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| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports with exceptions | Some elements in TeamMate EWP can be used with the keyboard, but some features cannot be operated using the keyboard alone, including:  
- Some column headers cannot be sorted using the keyboard.  
- The tab order is out of step with the screen in some areas, such as the “Create New” panel in New Issue.  
- Some date controls are not in the keyboard tab order, but the date can be entered in a text box. |
<p>| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports | TeamMate EWP does not interfere with or deactivate accessibility features of the operating system. |</p>
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</table>
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports with exceptions | TeamMate EWP does provide a visual indication of focus for interactive elements with some exceptions, including:  
- The Customize button is not exposed to assistive technologies in the ribbons.  
- No visual indication of focus on the listbox in “Create Hyperlink to Existing” in the “New Issue Wizard”. |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supports with exceptions | TeamMate EWP correctly exposes role, state and other accessibility properties with the following exceptions:  
- Graphics are unlabeled, resulting in redundant noise.  
- The “Dashboard” checkbox on the explorer toolbar isn’t updated immediately.  
- The “Group By” dropdown in the Issue Viewer does not have an accessible name. |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application’s performance. | Supports | Images are used consistently within TeamMate EWP. |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supports | Textual information is available to assistive technology in TeamMate EWP.  
- The editor fields and supporting dialogs are not accessible in TeamMate R11. |
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| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supports with exceptions | TeamMate EWP does inherit high contrast schemes with the following exception:  
- The panels in the viewers do not inherit high contrast, which results in the labels and values being difficult to read in high contrast mode. |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Supports | TeamMate EWP does not use animation. |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | TeamMate EWP does not use color as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports | TeamMate EWP allows three color schemes to be chosen, and supports user selected contrast settings with the exception noted in 1194.21(g). |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Supports | TeamMate EWP does not use flashing or blinking text, objects, or other elements. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with exceptions | TeamMate EWP can be used by assistive technologies with the following exceptions:  
- Graphics are unlabeled, resulting in redundant noise.  
- The “Dashboard” checkbox on the explorer toolbar isn’t updated immediately.  
- The “Group By” dropdown in the Issue Viewer does not have an accessible name. |
## Section 1194.31 Functional Performance Criteria - Detail

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<tr>
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| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | **Supports with exceptions** | TeamMate EWP supports screen readers with the following exceptions:  
- The identities of some interface elements are not exposed correctly to assistive technology.  
See 1194.21 (d) and (l) for details. |
<p>| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | <strong>Supports with exceptions</strong> | TeamMate EWP supports screen magnifiers, but visual indication of focus is not present on some listboxes, such as in the “New Issue Wizard”. |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided. | <strong>Supports</strong> | TeamMate EWP does not require user hearing. |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | <strong>Supports</strong> | TeamMate EWP does not require user hearing. |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | <strong>Supports</strong> | TeamMate EWP does not require user speech. |</p>
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<tr>
<td>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</td>
<td><strong>Supports with exceptions</strong></td>
<td>TeamMate EWP can be operated with a keyboard with some exceptions. See 1194.21 (a) for details.</td>
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</table>
### Section 1194.41 Information, Documentation, and Support

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<tr>
<th>Criteria</th>
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<tbody>
<tr>
<td>(a) Product support documentation provided to end-users shall be made</td>
<td>Supports</td>
<td>Documentation can be provided in MS Word format.</td>
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<td>available in alternate formats upon request, at no additional charge.</td>
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<tr>
<td>(b) End-users shall have access to a description of the accessibility and</td>
<td>Supports</td>
<td>Documentation can be provided in MS Word format.</td>
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<td>compatibility features of products in alternate formats or alternate</td>
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<td>methods upon request, at no additional charge.</td>
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<tr>
<td>(c) Support services for products shall accommodate the communication</td>
<td>Supports</td>
<td>Support can be provided via email.</td>
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<td>needs of end-users with disabilities.</td>
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